Ordering Guide
SEWP V Groups C and D

The purpose of the NASA SEWP V GWAC is to provide a mechanism for the Federal Government to procure IT commodities and solutions as they relate to general IT initiatives along with health and life sciences IT capabilities. These IT commodities and associated commodity enabling services may include IT procurements aligned to information management, operational, administrative, and health and biomedical research requirements. Federal agencies can use this GWAC for acquiring a wide range of IT commodities and associated commodity enabling services. The GWAC is an IDIQ contract against which federal agencies can issue delivery orders for their specific requirements. The focus of this contract is to provide government agencies with a mechanism for quick ordering of needed IT commodities and associated commodity enabling services at equitable and reasonable prices.

CONTRACT INFORMATION

Contract Number:

NNG15SE01B , NNG15SD60B

Base Period:

May 1, 2015 to April 30, 2020

Option Period:

May 1, 2020 to April 30, 2026 (Exercised)

Contract Fee:

0.360%

Contract Ceiling:

20 Billion Dollars

Contract Offerings:

Analysts

Cabinets / enclosures

Cables / Wiring

Communication Devices

Computer Security Technology

Computer System

Data Acquisition Technology

Digital Image Tools

Documentation

Input/Output device

Installation

Maintenance / Warranty

Networking Equipment

Power Related Technology

Software

Storage Device

System Service Fee

Training

Video Conferencing Tools

FAIR OPPORTUNITY

Clause A.1.21. FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

"Contractors will be provided fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office."

Ordering Guide

The SEWP on-line Quote Request Tool (QRT) is the required method for obtaining quotes within the NASA SEWP contract as mandated by the NASA SEWP Program Office. Please contact the ACC SEWP Program Manager listed below for assistance. A sales representative may also be contacted at SEWPsales@acc.net or by calling 703-276-7800. Product information can also be obtained through ACC's Online Store at https://acc.net.

Policy and Procedural Information

Installation: ACC employs engineers with expertise across the IT industry to provide installation and support.

Basic Warranty: Basic warranty is provided by each manufacturer. These offerings are specific and vary depending on the product.

Extended Warranty: Extended warranty offerings are available from different OEMs. They cover periods of 12, 24, 36, 48 or 60 months. Not all coverage periods are available from all manufacturer's.

ACC provides all the necessary information and assistance to the customer in order to obtain the warranty entitlements.

The main point of contact for each specific order, is the sales representative listed in the contract. Additionally, customer can contact orders@acc.net.

Customer Service: customers can access customer service at SEWPservice@acc.net or by calling 703-276-7800 for any issues regarding an order or for delivery and post-delivery issues.

Technical Support: customer can receive technical support by contacting helpdesk@acc.net or by calling 800-374-7517 anytime.

CONTRACT CONTACT INFORMATION

Program Manager:

Azher Salikuddin

azher@acc.net

571.395.4134

Assistant Program Manager:

Reza Zarafshar

reza@acc.net

571.395.4157

Main Corporate and Sales POC:

Reza Zarafshar

reza@acc.net

571.395.4157

General Sales Inquiries:

sales@acc.net

Contract Number:

NNG15SE01B , NNG15SD60B

Prompt Payment Terms:

None

NASA SEWP Program Contact Information

NASA SEWP Program Website	https://www.sewp.nasa.gov/index.shtml
Customer helpline	(301) 286-1478
Customer help email	help@sewp.nasa.gov
SEWP Orders	sewporders@sewp.nasa.gov